

## Implementation of new and improved pigtail cable construction on HID<sup>®</sup> Signo<sup>™</sup> readers

Attention: HID Signo Partners,

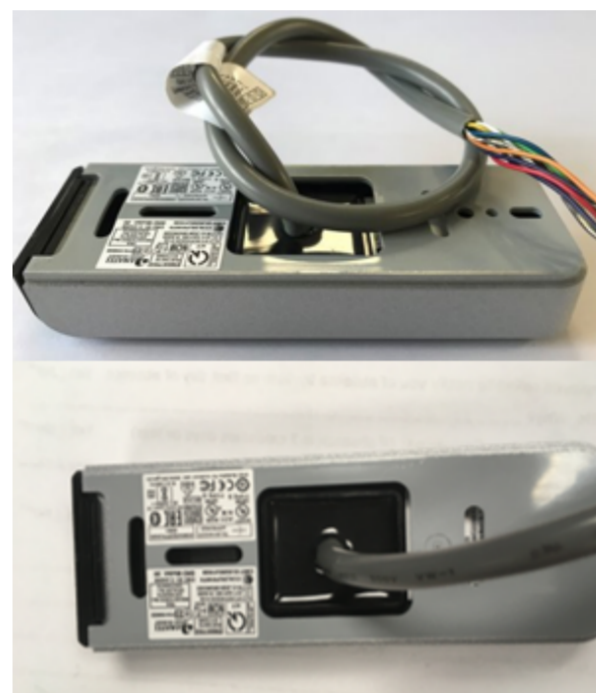
HID is committed to open and transparent communication with our partners to ensure the continued long-term success of our business together.

In our commitment to continuous innovation and improved product quality, we are pleased to inform you of a new pigtail cable construction for HID Signo readers. From March 2023 the existing potted cable construction will be replaced with a new construction method for all pigtail reader models.

The original design and the latest design are compatible with each other and are interchangeable.



New Pigtail



Current Pigtail

The new pigtail cable construction method demonstrates our commitment to finding improved engineering and manufacturing means to reduce non-sustainable materials, while also improving recyclability through the product life cycle.

The new pigtail cable construction has been fully tested and vetted to meet and exceed the capability of the original design. All HID Signo reader part numbers and price remain the same. All [existing warranty](#) terms and [product specifications & certifications](#), including outdoor and IP65 ratings remain valid for the new pigtail cable construction.

If you have further questions regarding HID reader compatibility, please contact your local HID sales representative.

Not sure how to contact HID? - <https://www.hidglobal.com/contact-us>

Thank you for your continued business and interest in HID Global products, solutions, and services. We appreciate your support.

Sincerely,  
Product Marketing & Product Management  
HID Global - Physical Access Control Systems

Powering Trusted Identities

